



**STENA CUSTOMS  
SERVICE UK & IRELAND**

## CONTENTS

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<b>CUSTOMS CLEARANCE FROM JANUARY 2021</b>	1
<b>WHAT SHOULD HAULIERS BE DOING?</b>	2
<b>WHAT WE OFFER</b>	3
<b>HOW DO YOU PROCEED</b>	5
<b>STENA CUSTOMS SERVICE</b>	6
<b>GET IN TOUCH</b>	7

# CUSTOMS CLEARANCE FROM JANUARY 2021

The United Kingdom has left the EU and is now in a transition period, which is not due to extend beyond 31<sup>st</sup> December 2020. Therefore, there will be changes to the way you will need to request your customs clearance from January 2021 and shipments arriving from EU countries will need customs procedures as of 1<sup>st</sup> January 2021.

Have you as an importer, exporter or agent arranged to have your customs clearances completed either via yourselves or via a customs intermediary (agent)? If not **STENA CUSTOMS SERVICE** can help you import and export your goods to/from the United Kingdom by offering this function for you.

**STENA CUSTOMS SERVICE** custom can clear any type of cargo whether you transport full loads, part loads or groupage loads on Stena Line routes to/from the United Kingdom.

# WHAT SHOULD HAULIERS BE DOING?

- Apply for an EORI (Economic Operator Registration and Identification) number in your home administration
- Ensure that for all goods you are moving, it is clear who will make export and import declarations and that you will be ready for 1<sup>st</sup> January 2021.
- If the your company is the declarant, appoint a customs intermediary to act on your behalf if you do not intend to undertake this work them self.
- If moving goods into Northern Ireland from Great Britain, the UK Government's Trader Support Service is being established to provide information and to process entries on behalf of you, free of charge. For more information visit: [www.gov.uk/guidance/trader-support-service](http://www.gov.uk/guidance/trader-support-service).
- Depending on the shipping routes you utilise you will need to be registered (or have agreements with qualified parties to register and act on you behalf) with Goods Vehicle Movement Service (GVMS UK) and the Customs Roll On/Roll Off Service (ROI), as well as the relevant UK/ EU systems for registering safety and security declarations. If the you ship on routes between Great Britain and the Netherlands you will also need access to Portbase, the port community system for Dutch ports. It is highly likely you will also need access to other systems – refer to relevant state authorities' guidance.
- The haulier (or an agreed party as above) will be responsible for completing all safety and security declarations, for both accompanied and unaccompanied shipments.
- If shipping under transit arrangements through the Common Transit Convention (CTC) mechanism, consider applying for or encouraging your main partners to apply for Authorised Consignor / Authorised Consignee status at your premises to avoid congestion and delays at customs facilities, especially if these are at a port location.
- Some original hard copy documentation may be required to travel with a vehicle or be available at its point of entry at the time it arrives (for example Export Health Certificates, Transit Accompanying Documents or TADs) hauliers must check full requirements with authorities. We will not be able to accept such documents into our care or operate a 'Ship's Bag' arrangement – if you ship unaccompanied trailers, you have to ensure that you have made suitable arrangements for the secure transfer of such documents with the load they relate to – for example in a lockable document box attached to the trailer – allowing for inspection by the authorities if required.
- Terms and Conditions will be amended to reflect responsibilities in this new environment; you must ensure that you review all updates in detail.

# WHAT WE OFFER

STENA CUSTOMS SERVICE offers a full range of convenient and safe Import and Export customs clearances solutions to you. We base our service on your needs and requirements and tailor-make a solution for you when you need it and with all the flexibility you need.

## CUSTOMS IMPORT CLEARANCES

STENA CUSTOMS SERVICE offers all customers using Stena Line's routes import clearance from

**Any EU country to the United Kingdom & Southern Ireland to the United Kingdom**

Our customs clearance experts cover all customs import procedures across all sectors.



## CUSTOMS EXPORT CLEARANCES

We offer customs export services for all Stena Line customers' international shipments on any Stena Line route on the Irish Sea and North Sea from

**the United Kingdom to any EU country & the United Kingdom to Southern Ireland**

We complete export documentation, certificates of origin etc.



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## TRANSIT T-FORMS

If you are moving goods from Southern Ireland through the UK to any EU country we offer to complete the declarations you will need.

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## FROM UK TO NORTHERN IRELAND

To be completed by the importer (in Northern Ireland) via the Trader Support Service. STENA CUSTOMS SERVICE offers this service for Stena Line's customers.

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## FROM NORTHERN IRELAND TO UK

No need for export clearances



## CUSTOMS DOCUMENT SUPPORT

We can produce and certify most documents and offer product classification guidance.

- UK Customs clearance, import fees
- EU clearances (4200)
- NCTS documents
- Export Operations - OCR
- Intrastat / Intrastat invoice / inside EEC
- EUR 1 Certificate
- Common transit
- EORI
- Port Health
- Carnets and IPR/OPR

# HOW DO YOU PROCEED?

- 1.** Enter a customs clearance service agreement with [STENA CUSTOMS SERVICE](#) a)
- 2.** After the agreement has been signed, You will be provided with an URL link, which you can use for all your consignment bookings.
- 3.** Make your transport booking(s) in Stena Line's Freight Portal as you normally do.
- 4.** The URL link from [STENA CUSTOMS SERVICE](#) contains a form in which you provide all the information for the export or import declarations.
- 5.** After [STENA CUSTOMS SERVICE](#) has examined the information about the consignment(s), you will receive details b) to complete your booking with Stena Line

a) Please see contact details

b) Subject to route/direction of shipment with Stena Line

# STENA CUSTOMS SERVICE

Your partner for an efficient customs clearance procedure.



## CUSTOMS EXPORTS FROM UK

Custom entries charged at  
€ 25-30\* per entry

## CUSTOMS IMPORTS TO UK

Custom entries charged at  
€ 45-50\* per entry

Based on a signed contract

Dedicated account manager

Prioritised customs entries

\*Price subject to subscribed number of entries and based on you completing a web based portal system with the information that will then be processed and entries declared to customs and copies returned to you.

# GET IN TOUCH

Customs clearance is complex business and at [STENA CUSTOMS SERVICE](#) we are here to assist in all aspects relating to the customs clearance of your goods. To provide a comprehensive customs clearance including a route for import and export shipments arriving and departing the ports Stena Line operates in, we will be pleased if you could provide us with a few details.

Do you transport full loads or groupage/part loads?  
How many consignments do you ship on a weekly basis?  
What is the nature of the cargo?



## PERSONAL SUPPORT

Our experts offer to guide you through import and export processes and help you understand customs procedures and offer you compliant solutions.

**Contact us for more information:**

**Tel: +44 (0) 1469 428689**

**E-mail: [info@scs-customs.com](mailto:info@scs-customs.com)**

**[www.stenacustomsservice.com](http://www.stenacustomsservice.com)**